



Question/Concern About...	Contact:
AB 540/California Dream Act <i>Support and financial aid for undocumented students</i>	Norma Salcedo, AB 540 Coordinator 415-405-3503, normasal@sfsu.edu
Academic advising <i>Non-major degree requirements, remediation, undecided/returning students</i>	Kim Altura, Acting Director, Undergraduate Advising 415-338-2101, advising@sfsu.edu
Academic accommodations; accessibility <i>ADA/Section 504 advocacy/services for students & employees; consultation</i>	Nicole Bohn, Director, Disability Programs & Resource Center 415-338-2472, dprc@sfsu.edu
Admissions – graduate/professional programs <i>Admissions requirements, application procedures</i>	Mi-Sook Kim, Interim Dean, Graduate Studies 415-338-2234, gradstdy@sfsu.edu
Admissions – undergraduate programs <i>Admission requirements, application procedures</i>	Ed Carrigan, Director, Undergraduate Admissions 415-338-7211, ugadmit@sfsu.edu
Alcohol & other drug education/prevention <i>Reducing high-risk drinking & associated health risks; drug addiction/abuse</i>	Rick Nizzardini, Interim Director, Health Promotion & Wellness (415) 338-7791, rnizzard@sfsu.edu
Associated Students <i>Student government, student-run programs & services</i>	Aimée Zenzele Barnes, Interim Executive Director, Associated Students, 415-338-1044, abarnes@asi.sfsu.edu
Athletics - intercollegiate <i>Sports programs, athletic aid, game schedules, student-athlete eligibility</i>	Charles Guthrie, Director, Intercollegiate Athletics 415 -338-2218, charlesg@sfsu.edu
Behavior/conduct of students <i>Disruptive behavior, academic dishonesty, incivility, conduct violations</i>	Shimina Harris, Assistant Dean of Students & Director, Student Conduct, 415-338-2032; conduct@sfsu.edu
Bookstore <i>Textbooks, testing supplies, school apparel, etc.</i>	Husamettin Erciyes, Store Manager, SFSU Bookstore 415-338-2665, sfsu@bkstr.com
Career development services <i>Career exploration, job-search/interview preparation, resume writing, graduate/professional school planning, etc.</i>	Shimina Harris, Acting Manager, Career Services 415-338-1761, jobdev@sfsu.edu
Child care services	Sarah Johnson, Director, AS Early Childhood Education Center, 415-338-2403, sarahj@asi.sfsu.edu
Commencement/graduation <i>Application for graduation, Commencement ceremonies</i>	<ul style="list-style-type: none"> • Application for Graduation: Heather Hall, Assistant Registrar, 415-338-2350, records@sfsu.edu • Commencement Ceremony: Nicole Lange, Director, Special Events, 415-405-4078, commence@sfsu.edu
Counseling & mental health services <i>Mental health care, psychological/psychiatric concerns, depression & suicide, healthy relationships, support groups, etc.</i>	Derethia DuVal, Director, Counseling & Psychological Services Center 415-338-2208, http://psyservs.sfsu.edu
Dean of Students <i>Student support, student advocacy, filing grievances, complaint resolution, discrimination and/or retaliation concerns, etc.</i>	Mary Ann Begley, Interim Associate Vice President & Dean of Students 415-338-3888, dos@sfsu.edu
Discrimination, harassment & retaliation <i>Complaints/inquiries by students, employees or 3rd parties due to any protected class, e.g., gender, race, religion, disability, sexual orientation, etc.</i>	Katon Dalton, Manager, Equity Programs & Compliance 415-338-2032, vpsaem@sfsu.edu
Early Start <i>Assistance with math & English college requirements</i>	Andrew Brosnan, Developmental Studies Director abrosnan@sfsu.edu
Educational Opportunity Program <i>Advising, tutoring, mentoring, workshops, summer bridge</i>	Oscar Gardea, Director, EOP 415-338-1646, eop@sfsu.edu
Fee payment (Bursar) <i>Tuition, fees, refunds, payment</i>	Eleanor Callado, Interim University Bursar 415-338-2630, bursar@sfsu.edu
FERPA (Family Education Rights & Privacy Act) <i>Privacy of student records, release of student records</i>	Renee Monte, Registrar 415-338-2350, records@sfsu.edu
Financial aid <i>Grants, loans, State University Grants (SUG), scholarships, work-study, Pell</i>	Barbara Hubler, Director, Financial Aid 415-338-7000, finaid@sfsu.edu
Foster youth (Guardian Scholars) <i>Support services for current and former foster youth</i>	Xochitl Sanchez, Associate Director, EOP 415-405-0546, gsp@sfsu.edu

General Education <i>Baccalaureate degree requirements, degree pathways</i>	Lori Beth Way, Interim Dean, Undergraduate Education & Academic Planning, 415-338-2206, ugs@sfsu.edu
Grades <i>Submitting grades, change of grades, etc.</i>	Renee Monte, Registrar 415-338-2350, records@sfsu.edu
Health – medical care services <i>Cold care, flu shots, immunizations, well-woman care, family planning</i>	Teresa Rebeiro, Interim Director, Student Health Services 415-338-1251, shsdir@sfsu.edu
Housing, residential life & residential dining services <i>Residence hall applications, residential life programs, board plans</i>	<ul style="list-style-type: none"> Philippe Cumia, Director, Student Housing Program, 415-338-1067, housing@sfsu.edu David Rourke, Director, Residential Life, 415-405-2227, reslife@sfsu.edu
International students <i>Transition to US, SEVIS compliance, intercultural education</i>	Hildy Heath, Director, Office of International Programs 415-338-1293, oip@sfsu.edu
LGBTQ <i>Resources for lesbian/gay/bisexual/transgender issues, coming out, etc.</i>	Queer & Trans Resource Center 415-338-2457, eros@asi.sfsu.edu
Library <i>Interlibrary loan, journals, library research skills</i>	Deborah Masters, University Librarian 415-338-1854, library@sfsu.edu
New student programs & orientation <i>Transition to college services for new, transfer & freshmen students</i>	Brian Stuart, Assistant Dean of Students & Director, New Student Programs, 415-338-3060, nsp@sfsu.edu
Parking & transportation <i>Transit services, parking, biking, visitor info, RideMatch/ZipCar, etc.</i>	Joy Manaois, Associate Director for Operations, Parking & Transportation, 415-338-3388, joy_gel@sfsu.edu
Registration & transcripts <i>Add/drop, permission numbers, degree progress reports, transcripts, etc.</i>	Renee Monte, Registrar 415-338-2350, records@sfsu.edu
Recreation <i>Intramural sport programs, club sports, physical recreation, fitness, etc.</i>	Pam Su, Director, Campus Recreation 415-405-4328, recsfu@sfsu.edu
Safety & security <i>Crime alerts, crime prevention, parking & transportation, campus safety, Clery reporting, CARE Escort Program, etc.</i>	Jason Wu, Assistant Vice President for Campus Safety 415-338-7200 (24-hour non-emergency) 911 from campus phone line or (415) 338-2222 from off-campus (emergency), upd@sfsu.edu , http://www.sfsu.edu/~upd/
Service learning <i>Community service learning, internships, civic engagement</i>	Institute for Civic and Community Engagement (ICCE) 415-338-6419, icce@sfsu.edu
Sexual assault/rape/domestic violence advocacy & support <i>Confidential assistance/advocacy and support for victims/survivors</i>	Laurene Dominguez, Coordinator, The SAFE Place 415-338-2208, www.sfsu.edu/~safe_plc/
Sexual harassment/sexual violence policy & prevention <i>Reducing violence, Title IX compliance, CSU Executive Orders, etc.</i>	Luoluo Hong, Vice President for Student Affairs & Enrollment Management; Title IX Coordinator; DHR Administrator 415-338-7313, vpsaem@sfsu.edu
Student employment <i>Campus student employment, payroll, I-9 verification, etc.</i>	Kathleen Kelly, Assistant to the Dean of Students 415-338-6773, kakelly@sfsu.edu
Student life <i>Clubs/organizations, student activities/events, leadership development, etc.</i>	Brian Stuart, Assistant Dean of Students & Director, New Student Programs, 415-338-1761, dos@sfsu.edu
Student outreach & recruitment <i>Campus tours, outreach to HS/community colleges, pre-admission advising</i>	Ree'shemah Thornton, Director, Student Outreach Services 415-338-2355, outreach@sfsu.edu
Study abroad <i>International student exchange experiences</i>	Noah Kuchins, Assistant Director, Office of International Programs, 415-338-1293, studyabroad@sfsu.edu
Support for students in community/human services fields <i>Drop-in center, tutoring, group sessions, workshops, peer mentorship, etc.</i>	Gene Chelberg, Acting Program Manager, Student Success Program, 415-338-2916, chelberg@sfsu.edu
Technology support <i>Email access, SF State Gateway, wi-fi access, iLearn, user/desktop support</i>	ITS Help Desk 415-338-1420, helpdesk@sfsu.edu
Testing - standardized <i>Standardized tests, ELM, EPT, GRE, GRE-Subjects, LSAT</i>	Cybele Lyle, Chief Testing Officer, Testing Services 415-338-1341, testing@sfsu.edu
Tutoring <i>Skill-based tutoring across disciplines, supplemental instruction</i>	<ul style="list-style-type: none"> Learning Assistance Center, 415-338-1993, lac@sfsu.edu Campus Academic Resource Program, 415-405-0316, carp1@sfsu.edu
Veterans services <i>Certification of educational benefits, academic support coordination, etc.</i>	Ben Yang, Veterans Certification Specialist 415-338-2336, veterans@sfsu.edu